






## Missing Basic Features



A number of basic features available on your old Treo, iPhone, or other smart phone are not enabled in the Palm Pre. These are noted here so that you do not search for these familiar features that do not yet exist on the Palm Pre.

- Typing** ▶ The [onscreen keyboard has been hidden](#) but has all of the commands below and more in the webOS.
- ▶ **Undo** - You can't undo a mistake in the Pre. On your PC Undo is [Ctrl] - [Z], on a Treo press [Menu] - [Z]. When enabled, Undo should be "Press the Gesture Area  and [C] at the same time."
  - ▶ **Italics** - To italicize highlighted text on a PC, press [Ctrl] - [I], on a Treo press [Menu] - [I]. Italics should be "Press the Gesture Area  and [I] at the same time."
  - ▶ **Bold** - To make highlighted text bold on a PC, press [Ctrl] - [B], on a Treo press [Menu] - [B]. Bold should be "Press the Gesture Area  and [B] at the same time."
  - ▶ **Select All** - To select all on a PC, press [Ctrl] - [A], on a Treo press [Menu] - [A]. When enabled, Select All should be "Press the Gesture Area  and [A] at the same time."
  - ▶ **Copy** - You can [Copy Text](#) you are editing but not text you cannot edit like a message or web text.
- Music** ▶ **Slider** - The slider bar is enabled for playing videos but not music.
- ▶ **Landscape** - You can watch videos in landscape mode (sideways) but not music graphics.
- ▶ **Lyrics** - On an iPhone, tap the album graphic for lyrics. Pre Lyrics are there but not visible.
- Internet** ▶ **PDF's** - Can't open or save a pdf. Open workaround: Open website on a PC and email the pdf to the Pre.
- ▶ **Flash** - Pre can't view Abode Flash graphics. There is no work-around.
- Email** ▶ **Landscape** - Only via a [hack](#): Open email and type "RocknRollHax". Nothing displays but now landscape works!
- LED** ▶ **Indicator** - The  Center Button is not enabled to indicate a call, email, text, etc.





## Protecting Your Pre

- ▶ Insurance [Sprint Protection Services](#) ▶ [Skins](#) like the [Invisible Shield](#). ▶ [Skin Installation](#) ▶ [Cases](#)

## Get Help







- ▶ **Online** - See [Sprint Support](#), [Palm Support](#), [Pre Getting Started](#), and the 344-page [Pre User Guide](#).
- ▶ **From the Pre** - Tap  Launcher at the lower-right & tap  Help. (p. 11) ▶ Or tap [H] from the main screen!
- ▶ **Customer Service** - Dial \*2 from the Pre or 888-211-4727. ▶ Business Service: 1-800-927-2199. (p. 12)
- ▶ **Unofficial** - These are unofficial Palm Pre tips and tricks are compiled from the [PreCentral.net Forums](#).

## Turn the Palm Pre On/Off (p. 24)


- ▶ **Display On/Off** - Press  Power button **A** on the top to turn *display* on/off.
  - This just turns *display* on/off, but the phone, WiFi, etc. still use battery power.
  - [Airplane Mode On](#) turns off the phone, WiFi, etc. but PDA features still work.
- ▶ **Quick On** - To skip the  Unlock step, just open the keyboard .
- ▶ **Keyboard** - If the keyboard is open, press any key to turn on. (p. 21)
- ▶ **All Off** - Press and hold  Power then tap Turn Off.
- ▶ **Sound Off** - Slide the Ringer Switch **B** on top of the phone right. A red bar will now be visible. Music is still heard.



## Connection Menu

- ▶ Tap the  signal bar to go to the Connection Menu.
- ▶ **Phone Off** - called "Turn On Airplane Mode". The  symbol now appears in the top-right corner.
  - You can turn the phone on or off any time not just on an airplane as the manual states.
- ▶ **Phone On** - called "Turn Off Airplane Mode" ▶ Airplane Mode also turns off WiFi and Bluetooth. To turn them back on:
  - ▶ **WiFi** - Tap the  signal bar then tap WiFi to turn on/off, set preferences or find a network.  appears when on.
  - ▶ **Bluetooth** - Tap the  signal bar then tap Bluetooth to turn on/off or change preferences.  appears when on.

## Headset

- ▶ Insert the headset plug into the Headset Jack **C** and the Pre switches  Headset On for you.
- ▶ To answer a call when using a headset, just tap the headset button. ▶ Tap twice to go to the next song.

## Charger/USB

- ▶ Charger/USB cover too tight and in the way? The cover pulls out on a tether if you pull gently!
- ▶ Plug your USB cable into the Charger/USB connector ⑧ and choose Media Sync, USB Drive or Just Charge.
- ▶ You can change from Charge to Media Sync or USB Drive without unplugging. Tap USB notification at the lower-right.
- ▶ Pre as a USB Drive - Plug in the USB cable, choose USB Drive. ▶ You must safely unplug when done.

## Notifications

New Notifications appear on the lower edge of the screen to notify you of new voicemail, email, events, messages, etc.

- ▶ Notification - Tap the notification to act on it. (p. 73)
- If you do not respond in a few seconds, notification icons then appear at the lower-right of your screen.
- ▶ Dashboard - Tap the notification icon to see the Dashboard of all pending notifications.
- ▶ Dismiss - Throw a dashboard item left or right off of the screen to dismiss it.

## Application Menus

- ▶ Tap the menu on the top-left of any application for a menu of additional features while in portrait mode.
- ▶ Landscape - In landscape mode (sideways), tap the Volume Up or Down buttons for the hidden application menu.

## Zoom In or Out

In Email, Websites, Photos, Doc View, PDF View, Google Maps, etc...(p. 48)

- ▶ Zoom In - Pinch out: Place two fingers on the screen ②, slide them apart.
- ▶ Zoom Out - Pinch in: Place two fingers on the screen & slide them together.

## Gestures

- ▶ Small swipe left/right in the Gesture Area ④ to move back/forward. (p. 42)
- ▶ See [Pre Gestures Help](#) for instructions.

## Quick Launch (p. 52)








Quick Launch is up to 5 icons at the bottom of Card view and the Launcher.

- ▶ Remove an app - Open ③ Launcher Tap & hold an icon then drag up.
- ▶ Add an app - Tap & hold a ④ Launcher icon then drag down.




## Phone 📞

- ▶ Make a Call - Tap 📞 Phone from the Quick Launch bar. (p. 24)
- ▶ My Number? - Tap 📞 Phone, then Sprint menu at the top-left. (p. 95)
- ▶ Call a Number - Type a number & tap 📞 Call. Tap 📞 End when done.
- ▶ Delete Digit - To delete the last digit press 📞 backspace
- ▶ Delete Number - To delete the whole number press & hold 📞 backspace.
- ▶ Call a Contact - Type a name or tap 📞 Contacts to choose a contact.
- ▶ Can't hear me - Make sure the microphone ⑤ is not covered.
- ▶ Can't hear them - Make sure the Earpiece ① is not covered.
- ▶ Call History - Tap 📞 Phone, then 📞 Call History. (p. 95)
- Call - Just Tap the number to call a Call History Number. (p. 96)
- Save - Save the number to Contacts 📞 (p. 96)
- Insert a Pause - Enter "p" for a pause in a dial string.
- Timed Pause - Enter "t" to insert a Timed Pause in a dial string.
- View - View the Contact information 📞. (p. 96)
- Delete - Delete a Call History - Flick the entry to the left or right. (p. 96)
- Delete All - Tap the Sprint menu at the top-left and tap Clear Call History. (p. 96)
- ▶ Silence a Call - Press 📞 Power or Volume Down ③.
- ▶ Ignore a Call - Press 📞 Power twice to ignore a call.
- ▶ Voicemail - Speed dial 1 (the E key) is the Easy way to get Voicemail - or- Tap 📞 Phone then 📞 Voicemail.
- The number of Voicemails will show up as a number in blue on the Voicemail button!





- ▶ **Conference Call** - While on a call, tap  Add Call, then  Conference Call. (p. 94)
- ▶ **Speakerphone** - Press  Speakerphone (or to use Bluetooth).
- ▶ **Answer a Call** - Skip the  Unlock step - open the keyboard & press .
  - ▶ Music playback pauses until you hang up.
- ▶ **Answer Options** - When your Pre rings, these options appear:
  -  - Answer the phone.
  - Contact Info** - lets you add the number to Contacts or send a text (SMS) back to **"Ignore With Text"**
  -  - Hang-up ignores the call sending it straight to voicemail.





### Speed Dial

- ▶ Speed Dials let you call a number from the main screen or the Launcher by pressing and holding a key.
- ▶ You can assign up to 26 Speed Dials to the letters on your keypad. So work might be "W", home might be "H", etc.
- ▶ To assign a Speed Dial, open the  Contact, click the Contacts menu at the top left, tap Set Speed Dial.
- ▶ See a speed dial but not dial - Tap the letter from the Launcher or main screen. *Great if you are not sure which letter.*
- ▶ To call - in the main screen, Launcher, Card view, or Phone, press and hold the assigned speed-dial key.
- ▶ Speed dial 1 (the E key) is the *Easy* way to get Voicemail - or- Tap  Phone then  Voicemail.


### Contacts

- ▶ Open Contacts - Tap  Contacts from the Quick Launcher bar at the bottom of the screen. (p. 132)
- ▶ **New Entry** - To start a new entry, press the new entry button 























### Email

- ▶ To open Email - Click  Email from the Quick Launcher bar at the bottom of the screen. (p. 200)
- ▶ **New Email** - Tap New Email . ▶ Enter a name, email, or click  Contacts. ▶ Enter text and send 
- ▶ **Delete an email** - In the inbox or other folder, flick the email to the right or left. (p. 46)
- ▶ **Undelete an email** - Go to the Trash folder, tap the email, tap the Email menu at the top left, Move to folder → Inbox.
- ▶ **Add a signature** - In Email, tap the Email menu, Preferences & Accounts, choose your account, tap Signature.

### Calendar

- ▶ **New Entry** - Open the Calendar  and tap the box for the date and time you want to add a new entry.
- ▶ In Calendar, Single Day view, you can go ahead or back a day by swiping your finger right or left.

### Typing

- ▶ **Move Section** - To move the cursor, hold down the  Orange Key to move anywhere on screen. (p. 46)
- ▶ **"u" <space>** - Autocorrects to "you"
- ▶ **Delete** - Press  Backspace to delete a character
- ▶ **Delete Word** - Press and hold  Shift and then  Backspace (Delete)
- ▶ **Auto Caps** - First letter after a period is capitalized
  - If the Pre Auto Caps in error, press  Backspace twice to go back to lower case
- ▶ **"thru "** - Autocorrects to "through"
- ▶ **Shift (Caps)** - Press  Shift to capitalize the next letter you type
- ▶ **Caps Lock** - Press  Shift twice for Caps Lock to capitalize all. Press  again to turn Caps off.
- ▶ **Symbols** - Press the  Symbol key and then the key to type it's symbol.
- ▶ **Symbols Lock** - Press the  Symbol key twice for only symbols. Press  Orange Key again to turn symbols off.
- ▶ **Select text** - To highlight text, press and hold  Shift and slide you finger to highlight the text. (p. 46)
- ▶ **Italics** - Highlight the text. Press the  Symbol key and  at the same time. Click the blank symbol.
- ▶ **Bold** - Highlight the text. Press the  Symbol key and  at the same time.
- ▶ **Copy text** - Press the Gesture Area  and  at the same time to copy the highlighted text. (p. 68)
- ▶ **Cut text** - Press the Gesture Area  and  at the same time to cut the highlighted text. (p. 68)
- ▶ **Paste text** - Press the Gesture Area  and  at the same time to paste the text. (p. 68)










*These unofficial Tips & Tricks have no guarantee or warranty. See your [Pre User Guide](#). Do not post without permission.*

## Universal Search









To find anything in contacts, email, calendar, Internet, etc...

- ▶ Contacts - On the main screen type a name like "Mike" to find contacts, texts, etc. for all Mike's
- ▶ Websites - Type a website like "precentral.net" ▶ Google/Wikipedia - Type a topic like "Smartphone"

## Launcher











- ▶ Launcher lets you run several Cards (programs) at once. ▶ For instance you can listen to music as you look at photos.
- ▶ **Quick Launch** - Tap the Phone, Contacts, Email, Calendar, in the Quick Launch area on the lower screen area.
- ▶ **Other Programs** - Press the  Launcher key in the lower-right or swipe up from the  Center Button .
- ▶ You can also swipe up from the gesture area onto the screen when cards are minimized.
- ▶ **Reorder cards** - Press and hold a card, it'll zoom out -or- ▶ Tap in a blank area between two cards to reorder.
- ▶ **Minimize** - Press the  Center Button  or swipe up from the gesture area to minimize a Card. (p. 46)
- **Close an App** - Once minimized flick the card up to close that application. Now you can rearrange them. (p. 46)
- **Super Minimize** - Hold down a minimized card and it will get even smaller.
- ▶ **Maximize** - Maximize a shrunken card by tapping it.
- ▶ **Get information** -  Orange Key -  Symbol Key -  Gets info about the Card (application) you are using.
- ▶ **Move Apps** - Press and hold the App until a large circle appears then slide it on the page or to another page
- ▶ **Delete an App** - While pressing and holding the  Orange Key, tap the app icon to permanently remove it.  
-or- tap the Launcher menu at the top left, select List Apps, tap the app and click delete.

## Camera

- ▶ Tap  Launcher then  Camera to open the camera app. (p. 106)
- ▶ **<Space>** - To take a picture, press the spacebar.
- ▶ **Flash** - Flash is automatic but can be turned on off.
- ▶ **Lens** - Don't cover the  Flash or  Lens. Keep both clean.
- ▶ **Landscape** - To take a picture in landscape mode, turn the camera sideways and press the spacebar.
- ▶ **Screenshot** - Press at the same time  Orange Key -  Shift -  P. Screenshots are stored under "screencaptures".
- ▶ **Sound Off** - Slide the Ringer Switch  on top of the phone right to turn off the Shutter sound when you take a picture.



## Music



- ▶ Tap  Launcher then  Music to play music. (p. 119) ▶ Or tap  M from the main screen and tap Music.
- ▶ Tap  Play to listen to music on the Pre's speaker.
- ▶ Press and hold  to Fast Forward through a song.
- ▶ Tap  Fast Forward to skip to the next song.
- ▶ To listen to music using the headset, plug in the headset. The  symbol appears in the top right.
- ▶ To listen to music from your Pre on your stereo, plug in a 3.5 mm phono cable to the top jack on the Pre.
- ▶ When playing a song, tap the Music menu in the top-left for options for searching content.
- ▶ While playing music, press the  Center Button to do something else at the same time like  Email or  Internet!
- ▶ To add music use iTunes or Windows Media Player and Sync to transfer music.
- ▶ To delete music delete the song in iTunes or Windows Media Player and Sync.
- ▶ Download the [Palm Music Assistant](#) to copy music from your phone directly to your desktop music player.
- ▶ **Take a call** - To answer a call when listening to music with your headset, just tap the headset button.
- If you take a call while listening to music, playback automatically pauses and resumes when you hang up.

## Turn MP3's into Ringtones







The Pre can use an MP3 as a ringtone but you may want to use a different part than the intro and the intro may be too soft to make a good ringtone. Here is how to cut and edit just the part of a song that you want and adjust the volume.

- ▶ [How to Make Pre Ringtones from Your Own Music For Free](#)




## Internet

- ▶ Press the  Launcher key in the lower-right corner of the screen, then  Internet. ▶ Or tap **[W]** from the main screen.
- ▶ To find a website, just start typing a website name such as "precentral.net" from the main screen. -or-
- ▶ Search- You can do a Google search from any Internet page: Flick down and the search bar is now available.
- ▶ Add a Bookmark - While on a Website, tap the Web menu in the top-left then tap Add Bookmark.
- ▶ Delete a Bookmark - While in Web view, click Bookmarks, then flick an unwanted bookmark to the left or right.
- ▶ Landscape - In landscape mode, a gesture area up or down will scroll up or down so you can still see the text.
- ▶ PDF's - Pre can't open PDF's workaround: Open the website on a PC. Email the pdf to your Pre. Open the emailed pdf.
- ▶ [Great sites](#): ▶ m.precentral.net ▶ m.directv.com ▶ mobile.wikipedia.org ▶ m.yahoo.com  
▶ m.usatoday.com ▶ m.weather.com ▶ Weather: m.wund.com ▶ mobilegames.yahoo.com  
▶ m.espn.go.com ▶ iphone.ebay.com ▶ lyrics.twilightwap.com

## Messaging (Texting)

- ▶ Open Messaging - Tap  Launcher then  Messaging. (p. 218) ▶ Or tap **[M]** from the main screen & tap Messaging.
- ▶ *New Conversation* - Tap New Conversation . ▶ Enter a number, or click  Contacts. ▶ Enter text and send .
- ▶ *Mass Texting* - To send a message to multiple recipients, add more numbers or  Contacts
- ▶ *Delete a message* - Flick the message to the right or left. (p. 46)

## Calculator


- ▶ Tap  Launcher then  Calculator. (p. 164)
- ▶ Press spacebar - Turns on/off more advanced operations.
- ▶ You do not need to press the  Orange Key.

## Special Phone Numbers


Some phone numbers are actually "[Hash Codes](#)" that will open hidden applications. Be careful using these. Other codes are not listed because of the dangers.

- ▶ \*2 - Customer Service (or 888-211-4727, Businesses: 1-800-927-2199)
- ▶ \*3 - Make a payment
- ▶ \*4 - Check minute usage and account balance
- ▶ ##GPS# - (##477#) & Tap Get Fix *How high am I?* Get your GPS latitude, longitude, speed, and altitude
- ▶ ##TTY# - (##889#) Enables/disables TTY for the hearing impaired
- ▶ ##RUN# - (##786#) *How much have I used my Pre?* Get the total minutes (LifeCalls), data transferred, etc.  
*Do not use these drop down menus unless you are very experienced - can brick the phone.*
- ▶ ##DEBUG# - (##33284) Gives tower and signal strength (RX Power) - Zero is the best signal level.
- ▶ ##EVDO# - (##3836#) *Do not use unless you are experienced.*
- ▶ ##DATA# - (##3282#) Reset Internet Services, etc. Do not use unless instructed. See [Device Info](#) below.
- ▶ ##VPON# - (##8766#) Voice Privacy ON. Do not use unless instructed.
- ▶ ##VPOFF# - (##87633#) Voice Privacy OFF. Do not use unless instructed.

## App Catalog

- ▶ Use App Catalog  to browse and download applications. (p. 79) ▶ Or tap **[A]** from the main screen!
- ▶ Read the reviews to see what others are saying before you try the application.
- ▶ See the screenshots to see how it works and usually you can try it for a week or so without buying.





## Using Classic Palm Treo Apps

- ▶ If you have any of the 2,000+ Palm Treo apps and would like to use on your Pre, consider [Classic Apps](#).
- ▶ Open the App Catalog  and find Classic. Read the reviews and try with your apps free for 7 days. \$30 to buy.

## Get Updates



- ▶ You can update all of your applications at once. While it checks you can keep working! (p. 77)

*These unofficial Tips & Tricks have no guarantee or warranty. See your [Pre User Guide](#). Do not post without permission.*





- ▶ Tap the  Launcher key, then  Updates. Tap Download now if you like. (p. 78) ▶ Or tap **U** from the main screen.
- ▶ To quickly see available updates tap the  Launcher key,  Apps Catalog. Blue tabs mean updates are available.

### Device Info


To see your Phone Number, Battery remaining, Memory remaining, etc., check your Device Info

- ▶ To Open - Tap the  Launcher key, then  Device Info. ▶ Or tap **I** from the main screen and tap Device Info.
- ▶ Tap More Info, Software, to see the version numbers of your applications

### Reset

- ▶ Tap the  Launcher key, then  Device Info, Phone Reset Options. (p. 182)
- ▶ *Soft Reset* - Press and hold the power button while sliding the Mute button back and forth 3 times (p. 182) -or-
- ▶ Press  Orange Key -  Symbol key - **R** at the same time to also do a soft reset.

### Shortcuts

The Universal Search feature turns every key into a shortcut! Tap one of these keys from the main screen or Launcher to see your assigned Speed Dials and applications that begin with these letters. To quickly clear the screen press  Backspace. Here are the shortcuts to a few of the most popular applications that came with your phone.

- |  |   |
|--|---|
| ▶ <b>A</b> - App Catalog                                   | ▶ <b>N</b> - NASCAR, Sprint Navigation                  |
| ▶ <b>B</b> - Backup or Bluetooth                           | ▶ <b>P</b> - Photos, PDF View, Phone                    |
| ▶ <b>C</b> - Calculator, Calendar, Contacts, Camera, Clock | ▶ <b>R</b> - Sounds & Ringtones                         |
| ▶ <b>D</b> - Doc View, Date & Time, or Device Info         | ▶ <b>S</b> - Sounds & Ringtones, Service, Screen & Lock |
| ▶ <b>E</b> - Voicemail                                     | ▶ <b>T</b> - Tasks, Date and Time, Sprint TV            |
| ▶ <b>G</b> - Google Maps                                   | ▶ <b>U</b> - Updates                                    |
| ▶ <b>H</b> - Help  | ▶ <b>V</b> - Doc View, PDF View, Videos                 |
| ▶ <b>I</b> - Device Info                                   | ▶ <b>W</b> - Web, WiFi                                  |
| ▶ <b>L</b> - Language, Location Services, Screen & Lock    | ▶ <b>Y</b> - YouTube                                    |
| ▶ <b>M</b> - Memos, Music, Messaging, Google Maps          |   |